



Kids Korner Combined Occasional Care Centre Inc.
Office: 23-25 Park Road, Nowra

Your Rights

You have the right to:

- **respect at all times**
- be treated with courtesy at all times
- **be assessed for access to services without discrimination**
- be informed and consulted about available services and other relevant matters
- **be part of decisions about your care and service**
- choose from available alternatives
- **pursue any complaint about service provision without retribution**
- involve an advocate of your choice
- **receive good quality service**
- privacy and confidentiality, and access all personal information kept about the consumer